

Please Update Your System for
Optimal Performance



TrackPINTM
SYSTEM UPDATE

ADD YOUR SYSTEM TO THE APP

NOTE:

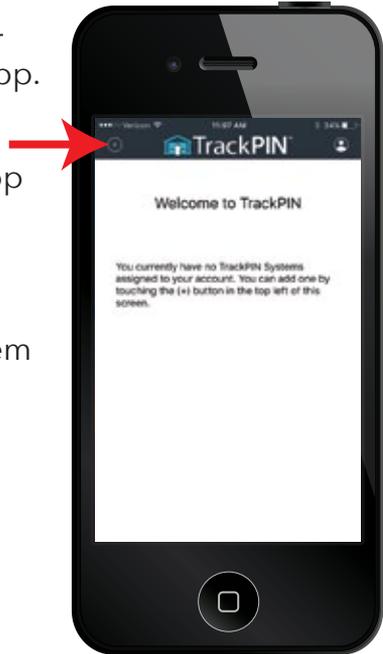
If you have already added your keypad to the TrackPIN app, proceed to the "INSTALLING THE UPDATE" section.

Step 1.

Download the TrackPIN App for iPhone or Android. Open the app.

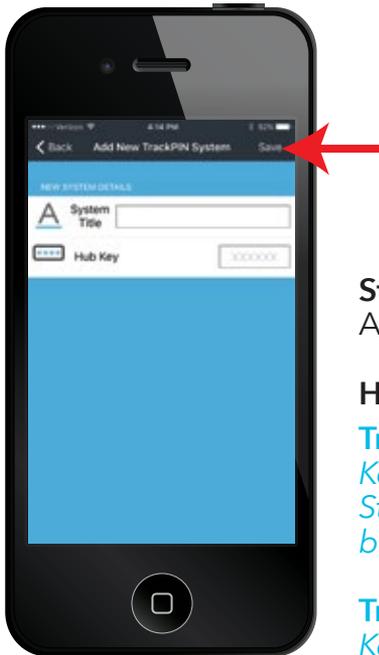
Step 2.

Next, tap on the + icon in the top left corner of the "Welcome to TrackPIN" screen.



Step 3.

Name your System in the "System Title" text area.



Step 4.

Add your **6 DIGIT** Hub key.

HOW TO FIND YOUR HUB KEY:

TrackPIN Garage Keypad: *The Hub Key can be found on your "Quick Start Guide" in the box OR on the back of the Hub itself.*

TrackPIN Gate Keypad: *The Hub Key can be found on the green board of the Hub.*

Step 5.

Tap the "Save" button on the top right corner of your screen.

INSTALLING THE UPDATE

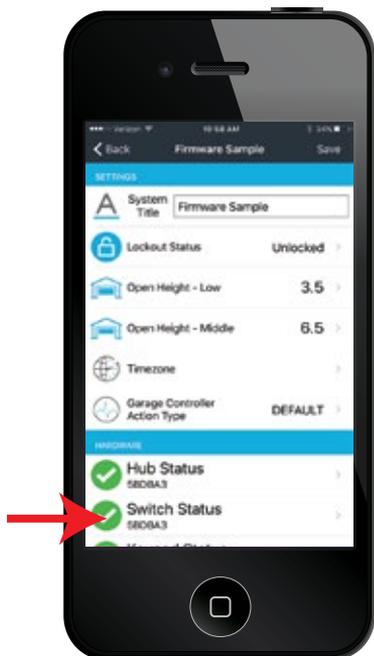
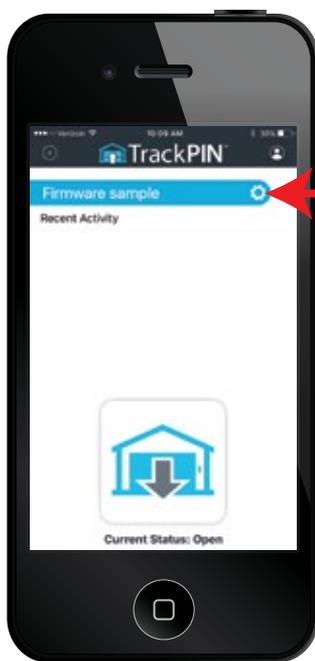
Please make sure your phone operating system is up to date.

IMPORTANT:

Your TrackPIN system must be active with both the Hub and Switch showing a solid blue light before you start the update.

Step 1.

Open the app and tap the gear icon next to your system name in the blue bar.



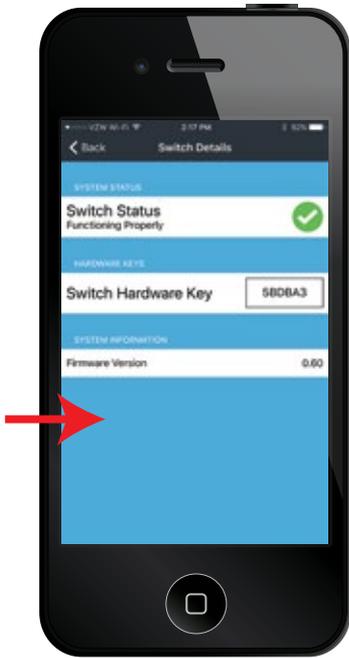
Step 2.

Scroll down to the "Hardware Section" and tap on "Switch Status".

Under "System Information" you will see your firmware version.

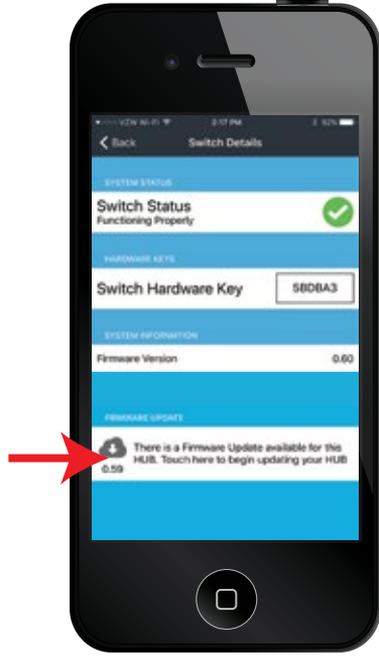
A.

If the space under "Firmware Version" is blank, then your firmware is up to date.



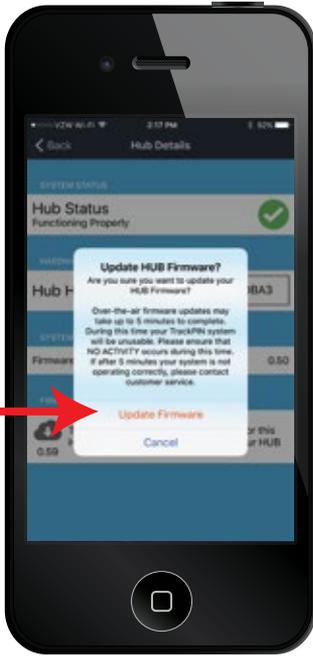
B.

If the space under "Firmware Version" shows "Firmware Update" tap on the white bar.



IMPORTANT:

The Switch **MUST** be updated before the Hub.



C.
An “Update Firmware?” authorization screen will popup. Tap on “Update Firmware”.

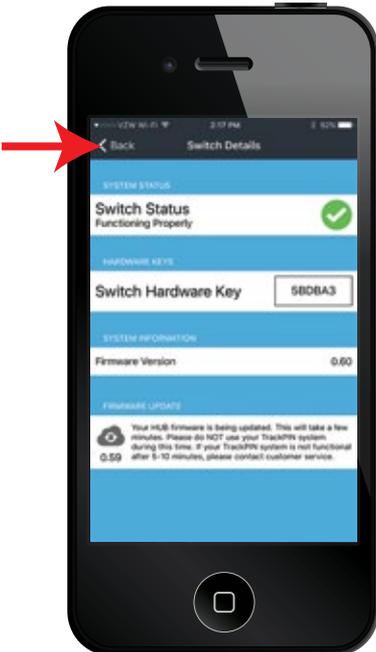
In the “Firmware Update” section, the text will change to say your firmware is being updated.

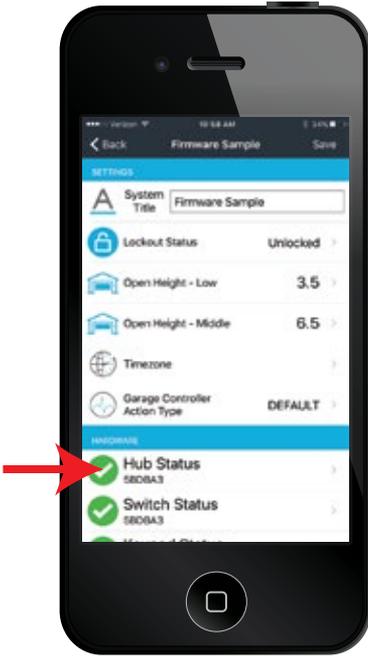
WAIT FOR THE UPDATE TO COMPLETE: After you have initiated the update, you will need to wait for the update to complete.

*Wait Approximately:
Garage Switch: 2-5 minutes
Gate Switch: Up to 2 hours*

Step 3.

Tap the “Back” button until you reach the “Welcome to TrackPIN” home screen.





Repeat "Installing the Update" Steps 1 - 3 by tapping on "Hub Status" under the "Hardware" section.

IMPORTANT:

You MUST go back to the "Welcome" screen after updating the Switch AND after updating the Hub.

After you have followed "Installing the Update" Steps 1 - 3 for both the SWITCH and the HUB your update is complete.

The Keypad does not need to be updated.

For support visit www.trackpin.com
or call 866.975.0101 ext. 6

